













Adult Social Care Performance Indicators Quarter 1 2010-11

	PI Type	Ref	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Predicted Year End Result	Direction of Travel	Data Quality
1	Leeds Strategic Plan - Government Agreed	NI 130	% of Social Care clients receiving self directed support aged 18+	Access & Inclusion	Quarterly %	Rise	4.9%	17.1%	30.0%	16.0%	30.0%		No Concerns with data
During the first 3 months of 2010/11 2,847 people were identified as being in receipt of self-directed-support or a personalised budget or direct payments. There is a slight drop in numbers however this is normal for quarter 1 as those who received one off payments during the previous year are not counted.													
2	Leeds Strategic Plan - Government Agreed	NI 132	Timeliness of social care assessments (all adults)	Access & Inclusion	Quarterly %	Rise	76.0%	91.0%	90.0%	83.5%	90.0%		No Concerns with data
During the first quarter, of 1813 completed assessments, 1514 were completed within 28 days. This is a slight fall from the 2009/10 position but is to be expected given that with more people being signposted at the referral stage it is likely that a higher proportion of those service users who do progress to the assessment stage will be the most complex and thus lengthy to process cases. Additionally, from 2010/11 onwards, assessments offer self directed support to new clients. This is a complex procedure and may result in assessments taking longer.													
3	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.8%	83.8%	76.0%	81.5%	81.5%		No Concerns with data
Q1 performance obtained for all but 1 SP service. Current performance is well ahead of year end target and in line with excellent performance achieved in 2009/10.													
4	Leeds Strategic Plan - Partnership Agreed	NI 133	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	85.0%	86.9%	95.0%	83.7%	86.9%		No Concerns with data
For the first quarter of 2010/11 out of 784 occasions where packages of care were provided to service users, they were provided within 28 days on 656 occasions. This is a slight fall from 2009/10.													
5	National Indicator	NI 125	Achieving independence for older people through rehabilitation/intermediate care	Access & Inclusion	Quarterly %	Rise	91.9%	78.8%	85.0%	85.7%	85.7%		No Concerns with data
During the first quarter of 2010/11 there were 49 occasions where people were discharged from a hospital setting for intermediate care. Of these, on 42 occasions the person was living in their own home.													
6	National Indicator	NI 135	Carers receiving needs assessment or review and a specific carers service	Access & Inclusion	Quarterly %	Rise	13.9%	24.2%	27.2%	22.7%	22.7%		Some Concerns with data
For April-June 2010 there were 535 carers who received a carers specific service or information and advice. Extrapolating this for the year and adding on those carers whose clients receive a respite placement gives an expected number of 3,186 carers receiving support in the year.													
7	National Indicator	NI 145	Adults with learning disabilities in settled accommodation	Learning & Disabilities	Quarterly %	Rise	18.2%	58.7%	70.0%	9.4%	70.0%		No Concerns with data
During the first quarter of 2010/11, 207 people aged 18-64 with a learning disability had a review where their accommodation was documented. Of these, 153 were deemed to be living in a stable placement. Assuming that the total number of learning disabled service users remains constant with 2009/10 (past experience shows that it does not usually change significantly) this equates to 9.45% of service users. We would anticipate that the rate of service users reviewed will increase in the later part of the year, and the predicted performance reflects this.													

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8	National Indicator	NI 146	Adults with learning disabilities in employment	Learning & Disabilities	Quarterly %	Rise	2.4%	5.4%	Not Set	1.2%	5.4%		No Concerns with data
	During the first quarter of 2010/11 203 people aged 18-64 with learning disabilities were reviewed and had their employment status checked. Of these 20 were found to be in some sort of paid employment. It is anticipated that performance will increase on this indicator throughout the year as a greater proportion of reviews are due to take place in the final quarter.												
9	National Indicator	NI 131	Delayed transfers of care	PCT	Quarterly Number	Fall	5.24	4.44	Not Set	6.45	6.45		Some Concerns with data
	The figures represent an average of 39.9 delayed discharges per week during the year. Delayed discharges that were the responsibility of the local authority (rather than the Health Authority) were around 17 per week - compared to 23 for those for which the Health Authority was responsible. Performance has deteriorated since February 2010 following a 20% increase in referrals from the Leeds Teaching Hospital Trust and the closure of 12 CIC (Community Intermediate Care) beds reducing the capacity to deal with people due to be discharged from hospital.												
10	Local Indicator	COM 6B	The number of safeguarding cases completed	Access and inclusion	Quarterly Number	Rise	1,310	1,964	1,900	479	1,916		No Concerns with data
	The number of safeguarding cases completed remains high but is fewer than the number of referrals because the complex nature of some of the cases means that they can sometimes take a considerable period to complete.												
11	Local Indicator	COM 8	The % of safeguarding referrals which have led to a safeguarding investigation	Access and Inclusion	Quarterly %	Rise	43.0%	39.3%	Not Set	18.8%	18.8%		No Concerns with data
	The proportion of safeguarding referrals leading to a safeguarding investigation has dropped from the previous year. This is because, following the introduction of the Abuse of Vulnerable Adults (AVA) return at the end of 2009/10, the way in which enquiries are recorded has been changed, and they are now being picked up through the safeguarding investigation process. It is likely that the percentage of referrals leading to an investigation will fluctuate somewhat over the year as staff become better acquainted with the procedures involved.												
12	Local Indicator	AVA 7	Of those safeguarding referrals that resulted in an investigation, the % of those occasions where the safeguarding concern was substantiated.	Access and Inclusion	Quarterly %	N/A	54.1%	54.1%	Not Set	77.0%	77.0%		No Concerns with data
	During the first quarter of 2010/11 there were 122 safeguarding investigations. Of these, 62 were substantiated and 32 were partially substantiated. An additional 5 have an unspecified conclusion at the time of writing. Note that this is a new indicator introduced in the last quarter of 2009/10 and because of this the baseline figures used a small volume of data, which make comparisons with current figures difficult.												
13	Local Indicator	AVA 1	Of those referrals received during the year where safeguarding is identified as a referral reason, the % where the person referred has previously been referred for safeguarding reasons.	Access and Inclusion	Quarterly %	Fall	3.3%	3.3%	Not Set	12.9%	12.9%		No Concerns with data
	During the first quarter of 2010/11 there were 155 investigations, of which 20 related to people who had previously been investigated. This indicator was introduced in the final quarter of 2009/10 therefore baseline figures only relate to 3 months of investigations and at this stage it would be unreasonable to compare current performance against them.												

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14	Local Indicator	2DPO14	The average length of waiting times (weeks) for minor adaptations from assessment until work beginning.	Access and Inclusion	Quarterly Number of weeks	Fall	1.7	1.7	Not Set	2.25	2.25		No Concerns with data
		There has been a slight deterioration in performance compared to 2009/10. For 2009/10 the national average for this indicator was 1.8 weeks and the average for Leeds comparators was 1.7 weeks.											
15	Local Indicator	2DPO15	The average length of waiting times (weeks) for major adaptations from assessment until work beginning.	Access and Inclusion	Quarterly Number	Fall	19.6	19.6	Not Set	22.3	22.3		No Concerns with data
		There has been a slight deterioration in performance compared to 2009/10. However, Leeds still remains above both national and comparator averages. For 2009/10 the national average for this indicator was 23.1 weeks and the average for Leeds comparators was 22.7 weeks.											